

**agent**  
Power to **CONNECT**

**Datasheet  
AW50 &  
AW60**



**Wireless DECT headset for PC and deskphone**

**Agent AW50**

**Agent AW60**



Connects to:



The Agent AW 50 and AW 60 headsets are fully wireless headset solutions offering the user the ability to work with true wireless mobility. The dual-connectivity base allows you to take calls directly from a deskphone or your computer softphone.

	Features	Benefits
User Interaction	<ul style="list-style-type: none"> <li>Wireless Connectivity</li> <li>Up to 9 hours talk time</li> <li>Noise-cancelling microphone</li> <li>Wideband frequency</li> <li>Built-in headset controls</li> <li>Transmission volume control</li> <li>Magnetic charging unit</li> <li>Out of range indicator</li> <li>Online indicators</li> </ul>	<ul style="list-style-type: none"> <li>Frees the user from taking calls just at their desk or PC through wireless mobility</li> <li>Battery provides the user up to 9 hours continuous use between charging</li> <li>Filters out background office noise for the caller</li> <li>Creates a more rounded natural sound for the caller and user</li> <li>Allows the user to answer, end calls, increase and decrease volume as well as mute calls</li> <li>Outgoing volume can be adjusted on headset base station</li> <li>Easy docking of headset to charging stand</li> <li>Audio tones warns the user if they lose connection with the master unit</li> <li>Headset LED lights to indicate a call in progress</li> </ul>
Technical Specification	<ul style="list-style-type: none"> <li>Maximum range of 100m</li> <li>3-way conference calling</li> <li>DHSG protocol</li> <li>DECT 6.0/GAP (Generic Access Profile) compatible</li> </ul>	<ul style="list-style-type: none"> <li>Allows to user to move up to 100m from the master unit (in line of sight)</li> <li>Additional headset can connect with base unit to create a localised conference call</li> <li>EHS feature allows users to handle calls with the headset only, without interacting with the phone/PC</li> <li>Meets all the necessary standard EN 300 444 requirements</li> </ul>
Protection	<ul style="list-style-type: none"> <li>Acoustic shock protection for user</li> </ul>	<ul style="list-style-type: none"> <li>Prevents noise levels exceeding 118db thereby protecting the user from potential hearing damage</li> </ul>
Connectivity	<ul style="list-style-type: none"> <li>RJ9</li> <li>USB</li> </ul>	<ul style="list-style-type: none"> <li>Allows the unit to be used with desk telephones</li> <li>Makes the headset compatible with any USB platform</li> </ul>
Quality Assurance	<ul style="list-style-type: none"> <li>2 year warranty</li> <li>CE approved</li> </ul>	<ul style="list-style-type: none"> <li>Provides peace of mind should anything go wrong</li> <li>Ensures the product is built to the highest standards</li> </ul>